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Nirmal Intwala

- Objective** Seeking an entry-level engineering or computer tech support position.
- Fall & Spring Experience** 2000–Present University of Rhode Island N. Kingston, RI
Help Desk customer service
- Setup network configuration for the Universities network
 - Achieved more phone communication skill experience
 - Walked clients through system problems over the phone effectively
- 2002–Present University of Rhode Island Kingston, RI
Tutor/Mentor for Computer Science and Mathematics
- Help lower classmen with homework problems and prepare for exams
 - Develop their skills in understand the concept of the class
 - Learned teaching skills
- Summer Experience** 1999–2002 Diocesan Service Corp. Providence, RI
Internship for hardware, network and technical support
- Increased efficiency
 - Troubleshoot/install computer hardware, software and network
 - Installation of MS Windows NT and Windows 2000 network
 - Setup permissions and create user accounts for a MS Windows Domain
 - Maintained user accounts and client for Lotus Notes R5
- Experience** 1997 Summer K.P. Systems North Providence, RI
Volunteer Hardware technician
- Learned to build a personal computer
 - Install Operating System and troubleshoot hardware/software problems
- Education** 1999–Present University of Rhode Island Kingston, RI
- Completed junior year of Computer Engineering
 - Received scholarship for achieving Deans List
- 1996–1997 Aptech Gujarat, India
- Achieved a Diploma in Information System Management
 - Learned Microsoft Office (Word, Excel and PowerPoint)
 - Learned basic programming in C++ and developed a group project
- Interests** Network, troubleshooting, new technologies and help people.